



## Success story

### Neptune Energy

#### Industry

- Oil and gas

#### Solutions

- OpenText™ Content Suite Platform

#### Services

- OpenText™ Cloud Managed Services
- OpenText™ Professional Services



# Neptune Energy streamlines document handling with OpenText Cloud Managed Services

**Oil and Gas exploration and production company lowers operational costs and increases productivity with OpenText Content Suite Platform in the cloud**

## Results



**Reduced overall costs** by 21% after moving to Cloud Managed Services



**Successfully tested** disaster recovery planning



**Improved performance** and productivity for all users

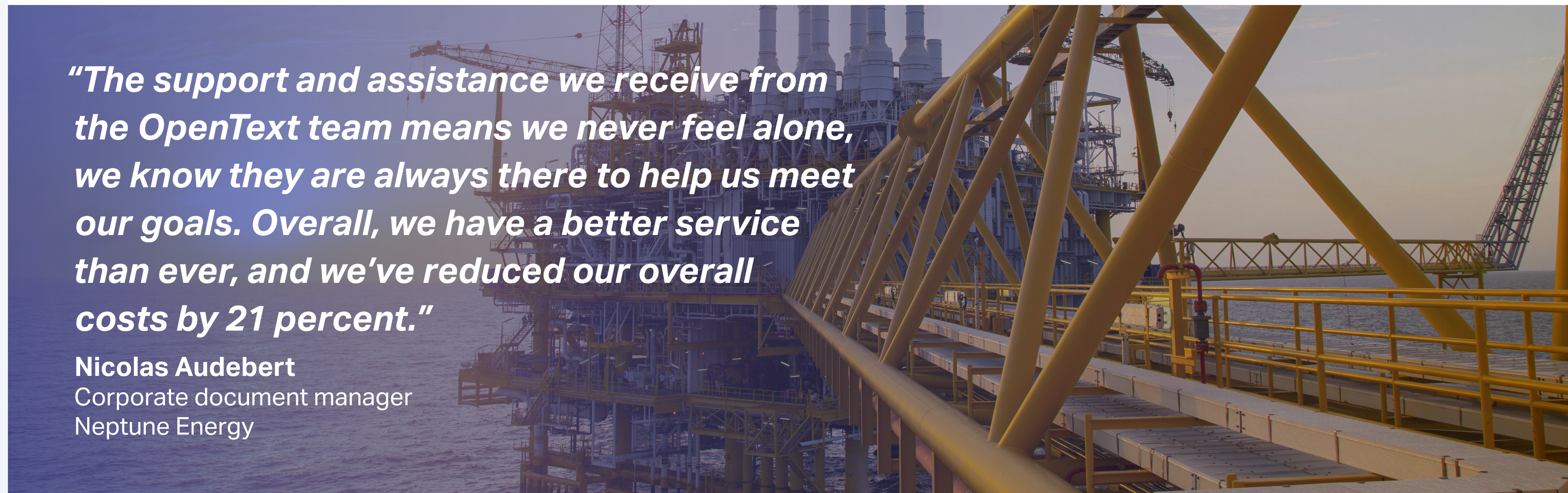


**Migrated on time** and on budget

*"The support and assistance we receive from the OpenText team means we never feel alone, we know they are always there to help us meet our goals. Overall, we have a better service than ever, and we've reduced our overall costs by 21 percent."*

**Nicolas Audebert**

Corporate document manager  
Neptune Energy





Neptune Energy, an independent oil and gas exploration and production (E&P) company, has a regional focus on the North Sea, North Africa and Southeast Asia. Founded in 1994, the company employs approximately 1,400 staff in eight counties and produces over 160,000 barrels of oil per day. In addition, Neptune Energy completed the acquisition of the E&P division of the ENGIE group in February 2018.

Operating in a complex and highly-distributed environment within a regulated industry involves managing the lifecycle of vast quantities of documentation. In 2010, the company had yet to implement a solution to provide fast, global document access for its staff, and instead relied on network shares, email and individuals to capture and share information. This often led to misfiled or lost documents, delays in retrieval and confusion on document versions. Neptune Energy required a solution that would improve efficiency, manage access rights and secure its document legacy.

Nicolas Audebert, corporate document manager at Neptune Energy, explained how the company tackled these challenges. ***"We needed to securely capture and manage a wide array of business-critical documents, such as operating procedures, policies, technical documentation and various administrative documents. Initially we implemented OpenText™ Content Suite Platform on-premises and this was very successful, helping us to modernize and streamline our document handling practices."***

Fast-forward approximately six years later and Neptune Energy's infrastructure was beginning to cause issues. Its limitations meant it could not upgrade to the latest solution releases from OpenText, so the business was unable to benefit from the continuous innovation that OpenText provides.

***"We also lacked a robust disaster recovery plan and so we turned to OpenText once again, who recommended we move to OpenText in the cloud, using its OpenText Cloud Managed Services offering. The project to migrate from on-premises to the cloud was a total success, on time and on budget thanks to the focus, skill and motivation of both our own and OpenText Professional Services teams. This enabled us to benefit from a fully managed solution, relieving the pressure on our own internal resources and infrastructure, reducing our costs, (which were growing), further improving efficiency and providing a demonstrable, robust disaster recovery capability,"*** continued Nicolas Audebert.

Since implementation, Neptune Energy has captured and is securely managing more than 600,000 documents in the cloud, providing fast, easy and secure access for its 1,400 users, regardless of their location. Many of its users work collaboratively using the OpenText platform, with around 400,000 documents being actively worked on. The total document volume is growing at a rate of approximately five percent per annum.

***"As our total storage continues to grow, we know that OpenText will take care of everything for us. We don't have to factor in adding storage volume onsite anymore, we don't have to worry about backing up that increased storage or the impact that will have on disaster recovery planning. Quite simply, OpenText takes care of it all for us, leaving us with more time and resources to concentrate on what we do,"*** added Nicolas Audebert.

When moving to the cloud with OpenText, Neptune Energy had to consider several factors, including legal ramifications.

***"Our legal counsel had raised concerns about moving our corporate knowledge into the cloud. However, working closely with OpenText, we agreed on necessary legal adaptations to ensure compliance***

A photograph of an offshore oil rig, showing a long, yellow-painted metal walkway with railings extending into the distance. The rig's complex structure of pipes and steel beams is visible against a clear blue sky. The perspective is from a low angle, looking down the length of the walkway.

***"By moving to the cloud with OpenText, we have been able to achieve all of our objectives. We have better performance, regardless of where our staff are located, and user feedback has improved."***

**Nicolas Audebert**  
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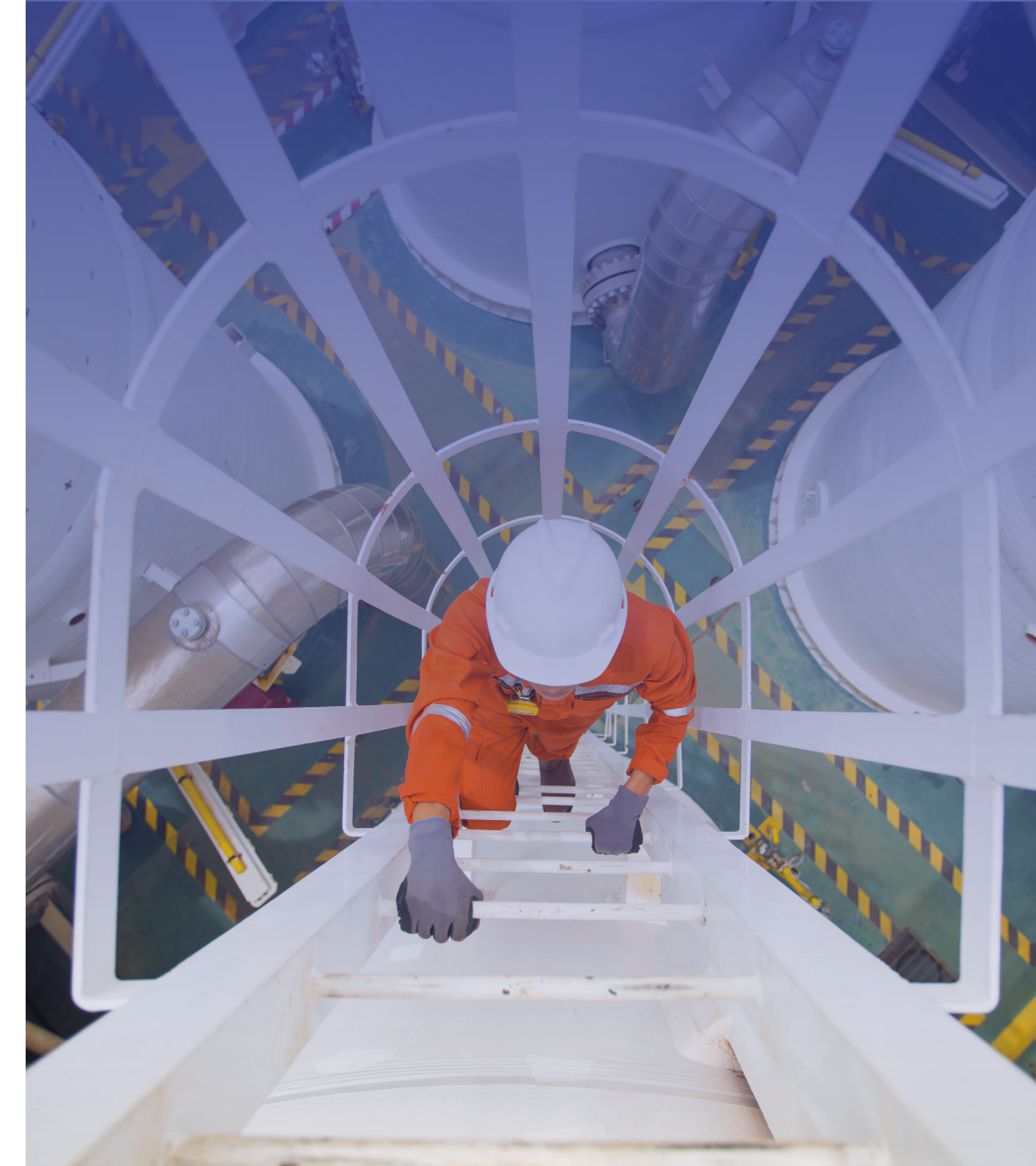


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***with French law and even around data protection. All of our data is hosted in Europe and we have the control we need, even down to being able to drive our own security audits,”*** said Nicolas Audebert.

To ensure a smooth experience, Neptune Energy has a dedicated OpenText delivery manager who is familiar with the account and operational parameters. A dedicated support function also ensures that any issues are promptly addressed and key performance indicators (KPIs) on metrics, such as availability, bandwidth and storage usage are reported monthly.

***“By moving to the cloud with OpenText, we have been able to achieve all of our objectives. We have better performance, regardless of where our staff are located, and user feedback has improved. We have improved availability, with reduced outages and all maintenance is undertaken by OpenText on our behalf outside of our core business hours. Our information is more secure than ever, and we have proven that our disaster recovery planning works. The support and assistance we receive from the OpenText team means we never feel alone—we know they are always there to help us meet our goals. Overall, we have a better service than ever, and we’ve reduced our overall costs by 21 percent,”*** concluded Nicolas Audebert.



## About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit [opentext.com](https://opentext.com).

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