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OpenText™ Discovery

A complete, end-to-end solution with best in class collections, processing, analytics, and machine learning

Benefits

- Complete, forensically sound collections across the enterprise without disruption

- Tier 1 advanced analytics and machine learning at no additional cost, flexible enough to use on every project

- Unparalleled EDRM coverage with award-winning collections, processing, analysis, and review developed and supported by a single provider

- Mature cloud, on-premise, and hybrid deployment with full range of world class services available

Collecting data from hundreds of custodians across dozens of ECM systems is no simple task. Reviewing that data is even harder. Simplify the process with the two most powerful eDiscovery tools, now unified through a single provider.

The award-winning OpenText™ Discovery suite streamlines the entire, end-to-end eDiscovery process with industry-leading collections, processing, analytics, and machine learning. Leverage EnCase, the gold standard for forensic collections used by law enforcement, government, and enterprises around the world, to defensibly collect data from across the enterprise. Process the data in-house and review it with Axcelerate using the gold standard for legal analytics and machine learning. The entire process is supported by a single provider and a unified Professional Services team from the world's leading Enterprise Information Management organization, OpenText.

A true end-to-end eDiscovery Solution

OpenText Discovery brings together all the key pieces of a successful eDiscovery solution and streamlines support through a single, reliable provider.

With EnCase, eDiscovery managers can reliably and defensibly collect data from across the enterprise. The EnCase collections agent is deployed on over 35 million endpoints, making it the most widely used collections agent in the world.

With Axcelerate, eDiscovery specialists and lawyers can rapidly identify key documents and facts with unstructured data analytics, machine learning, and interactive visualizations. Axcelerate's machine learning is so advanced it can prioritize likely-relevant content for expedited review at the beginning of a matter.

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Key benefits

- **Complete collection without disruption:** Collect potentially relevant data from all sources efficiently and discreetly, with no impact on day-to-day business

- **Early predictability:** Gain the earliest possible insight into the cost and scope of potential litigation with continuous data assessment before data is collected

- **Forensically sound:** Store collected evidence in the industry-standard EnCase Evidence File format, proven and accepted in courts around the world

- **Faster, less expensive review:** Speed through discovery with advanced analytics and Predictive Coding, reducing the need for human review by 70% or more

- **Minimized risk:** Automatically redact sensitive data (like PII) and extract key compliance terms across large datasets

How it works

Defensibly Hold Data

Using a personalized custodian portal, design questionnaires and issue holds from a centralized dashboard. Automated reminders and escalations notify subjects and managers of non-compliance.

Forensically Collect Data

Maintain evidence integrity with EnCase and discretely collect data from workstations, mobile devices, file shares, and ECM systems. Triage any system prior to collection to determine whether relevant information exists, and then collect the whole disk or just target specific documents.

Organize and Cull Data Prior to Processing

Using robust Early Case Assessment features, cull the collected data based on metadata attributes and keywords prior to review. An automation toolkit helps streamline case creation, processing, and exception handling.

Investigate and Interrogate Your Data

Promote data to review in Axcelerate and take advantage of the industry's best visualizations, analytics, and machine learning—developed in-house and supported by OpenText. Map email and chat communications to spot patterns and anomalies. Understand how keywords are used in context with Phrase Analysis. Leverage intuitive, stackable Smart Filters to zero in on highly relevant content.

Prioritize Your Review

Axcelerate's unique Predictive Coding solution utilizes a continuous machine learning model that constantly refines and improves itself based on human feedback. Axcelerate's machine learning is even capable of building predictive models for specific issues leading to better results and simplified workflows.

Redact, QC, and Produce

Apply redactions to individual documents on the fly or across 10,000 documents at once. Axcelerate can automatically identify and redact sensitive information like email addresses, phone numbers, and credit cards. Ensure that productions are accurate and complete with integrated validation sampling and customizable production rules that check for missing redactions and coding decisions.

Manage, Track, and Optimize

An embedded Business Intelligence layer automatically tracks actions across the system and organizes the data for reporting and analysis. The Productivity Dashboard displays key metrics like current progress, data volumes, user productivity rates, and more. The Portfolio Dashboard tracks multi-matter metrics, offering visibility across the entire caseload. The Efficiency Score Dashboard, unique to Axcelerate, quantifies the effort saved with prioritization techniques. And all of this data is easily exported to external analytical and predictive platforms like OpenText Magellan.

Product	Use Case
EnCase eDiscovery	Manage the left-side of the EDRM with EnCase eDiscovery. Apply legal holds, identify relevant content, and forensically collect it in a defensible manner. • 360 degree visibility across networks and endpoints • Whole disk data investigation—including encrypted data • Support for 26,000+ mobile device profiles • Complete collection with no business disruption
Axcelerate eDiscovery	Manage the right-side of the EDRM with Axcelerate. Process, analyze, review, and produce data with the help of advanced analytics and machine learning. • All the best discovery analytics, built right in • Smart Filters to pinpoint results based on metadata and content • Unsupervised machine learning for automatic conceptual analysis • Supervised machine learning with industry-leading Predictive Coding • Global Smart Redactions to automate PII cleansing • World class optional services across the EDRM

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